MYID Datasheet

Introduction

MYID is a mobile application that helps organizations empower their users to manage their corporate account, protect their account based on the security insights provided by enterprise security system, and learn security best practices as and when they need it.

As a result, organizations can reduce their IT operations and Helpdesk costs by reducing the number of calls and tickets related to user accounts, increase security by remediation actions as soon as an anomaly is detected, and effective security awareness trainings for their users.

MYID is available on Apple and Google stores for download, ensuring quick return on investments. MYID server is offered as SaaS service that securely and seamlessly connects to your cloud or on-prem security systems without adding to your IT workloads.

Manage

This module provides your users self-service account management features through MYID mobile app.

User can:

- ✓ Update Personal Email
- ✓ Update Mobile Phone Number
- ✓ Update Password
- ✓ Recover Forgotten Password
- ✓ Update Security Questions/Answers
- ✓ Unlock Active Directory Account

Users get:

- ✓ Push notifications & email Alerts on password expiration date approaching and account locks
- ✓ Email confirmation on all changes made

Organization gets:

- ✓ Reduced calls on helpdesk, less costs
- ✓ Effective Account and Password policies enforcement
- ✓ Increased security via OTP and Biometrics authentication of users before they can make changes

Works with:

- ✓ IBM Verify – ISIM, ISAM, IGI
- ✓ Microsoft Active Directory – On premise or Azure AD
- ✓ Okta
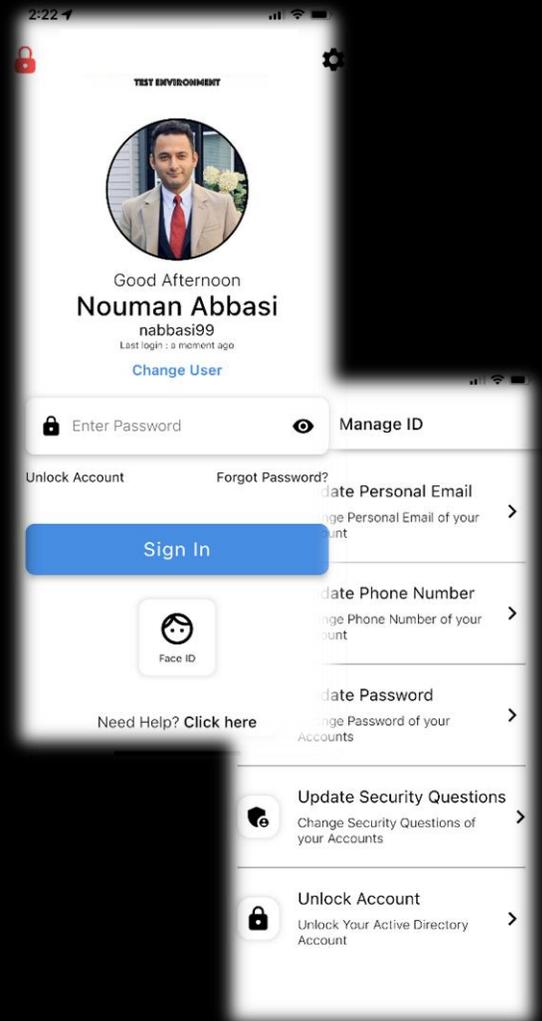
Protect

This module provides security events and offenses involving their identity. Remediation actions are performed based on user's response to the offense.

Users can:

- ✓ View their events and offenses including details on geo location, offense description, activity date/time, source and destination addresses.
- ✓ Respond to offenses using the app. Responding is as simple as confirming if they performed the activity involved in the offense or deny it.

Users get:

- ✓ Real-time push notifications and email alerts on suspicious activity or violations.
- ✓ On-tap protection in case of misuse of their credentials
- ✓ Insights into security incidents involving their identity and control over remediation.

Organization gets:

- ✓ Boost in incident response.
- ✓ Instant protection by termination of sessions, access and accounts involved in a security incident as soon as user denies involvement.
- ✓ Time-based Actions terminate sessions automatically if the user does not respond to a critical security alert in certain time.

Works with:

- ✓ IBM Security QRadar
- ✓ Splunk
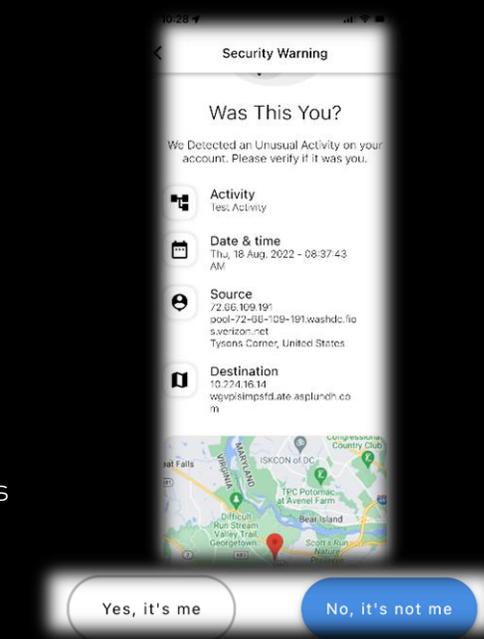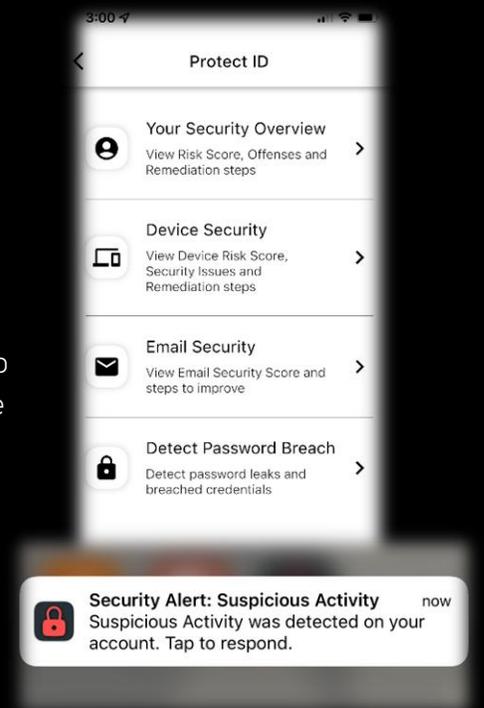
Learn

This module provides context-based security awareness trainings to users based on the threats and events they are dealing with.

Users can:

- ✓ At any time attend trainings using MYID mobile app.
- ✓ Attend security awareness trainings based on what is most relevant to them using user behavior analytics

Users get:

- ✓ Anytime, anywhere access to security awareness trainings
- ✓ Security trainings on related scenarios and threats

Organization gets:

- ✓ Effective security awareness trainings available to users to help them protect their identities, when they need it the most.

Works with:

- ✓ KnowBe4
- ✓ InfoSec

Manage. Protect. Learn

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